ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

Four chinchillas were observed to have unresolved eye problems today:

**Chinchilla #118** had crusty material covering and sealing closed its left eye. The licensee removed the crusty material and we observed the eye had a thick pale discharge and the area around the eyeball was missing hair, was reddened, and appeared swollen.

**Chinchilla BD-X-531** - was unable to open its right eye due to crusty material around it. The left eye was pale in color instead of the normal dark color.

**Two Chinchillas (No ID's, located in back section - south)** - The right eye of both chinchillas had a crusty material around it and the eye was not easily visualized.

These chinchillas were observed in the previous inspection (April 6, 2015). The licensee reports to have followed a five day treatment prescribed by a consulting veterinarian but has not communicated to the attending veterinarian that the eye problems remain unresolved. When a prescribed treatment fails to correct a problem that an animal has, the licensee must promptly notify the attending veterinarian so that the animals can be evaluated and adjust the treatment plan per the veterinarians recommendations. Failure to treat unresolved health problems under the guidance of the attending veterinarian can cause animals to remain in pain and may allow sickness to spread to other animals in the building.

The licensee must contact the attending veterinarian to have the affected animals evaluated and to have a treatment plan documented and ensure that the plan is carried out. Documentation of the treatment plan and that it is being followed may be requested by inspectors in future inspections.
2.40(b)(3)  DIRECT  REPEAT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

In evaluating which animals have received treatment since the last inspection the facility could not locate chinchilla #118. Chinchilla #118 was listed in the April 6, 2015 report as needing to be evaluated by a veterinarian. The facility was not sure if #118 remained at the facility. We searched the enclosures and found chinchilla #118 and found that its left eye had problems. There were no enclosure markers or notes indicating that the facility was aware that it needed treatment. Lack of close daily observations does not ensure that a sick or injured animal will receive veterinary treatment if needed. The facility must develop and maintain a routine of daily observations of each animal. The facility must be in direct communication with the attending veterinarian promptly when animal health problems are observed or when prescribed treatments do not resolve an animals problem.

3.125(a)  DIRECT  REPEAT

FACILITIES, GENERAL.

The facility still has 210 chinchillas housed on 1 inch by 1 inch metal wire flooring. The large holes do not provide an acceptable flooring surface for the chinchillas since the holes are much larger than the feet of the chinchillas. This wire spacing can increase the risk of injury to the chinchillas’ legs and/or feet. More appropriate flooring surfaces must be provided that do not have gaps large enough for the chinchilla's feet to pass through to protect them from injury.

During the inspection, the licensee stated that a couple of chinchillas had gotten out of their enclosures. It was determined that both escapes occurred in the stacked enclosures in the first room and involved one female with one baby in enclosure numbered #6 on the top row and one male in enclosure # 151 located in the middle row. The doors of these enclosures were open with a notation of missing on the cage card. These three animals remain loose in the building and have not yet been recaptured. Loose animals may become injured or lack access to food or water. Enclosures must be secured in a manner that contains the animals to ensure their safety and well-being.

NOTE: This was a focused inspection to check on the direct noncompliant items documented on the previous inspection dated April 6, 2015. Chinchilla #131 and #505 documented under 2.40(b)(2) and 2.40(b)(3) have been addressed.

Inspection and exit interview were conducted with the licensee.
## Species Inspected

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